



# **Workshop Content**

#### **DAY 1 - MORNING SESSION**

- The History of Training Within Industry, Lean and Toyota Production System (TPS)
- The Train the trainer concept and 10 hours courses
- In a practical demonstration, through **Job Instruction** (JI) you will experience how a
  person can quickly learn to do a completely unknown work correctly, safely and
  conscientiously.
- In another practical demonstration of **Job Relations** (JR) you will learn how to limit problems by teaching people to intervene to solve problems but also to avoid problems arising at all.
- Learn how the **Job Methods** (JM) program teaches people to improve productivity by making the best use of available resources.
- You learn how it is crucial to use TWI to teach first-line managers and team leaders in achieving small daily improvements, in order to lead their teams, and to be able to implement your lean strategy.

## **DAY 1 - AFTERNOON SESSION**

- Practical exercises:
  - Breakdown of jobs with Job Instruction
  - Training of jobs according to the 4-step model Job Instruction
  - Exercise with case, Job Relations
  - o Breakdown of jobs with Job Methods

#### **DAY 2 - MORNING SESSION**

- Summary of yesterday's practical exercise.
- Learn how **Toyota Kata** (TK) becomes an efficient and effective pull-system for countermeasures = TWI methods.
- Learn how the Toyota Kata coaching is done and built up.
  - Exercise to establish Challenge and Target Condition
  - Exercise with experiments against target condition
  - Practice Kata Coaching

### **DAY 2 - AFTERNOON SESSION**

- You will learn a 7-step implementation process for TWI, which begins with a careful selection of a pilot project
- You learn that the first step in a lean journey is to achieve basic process stability.
- You learn to communicate the results of the pilot projects before proceeding with the following steps in the TWI implementation
- You will learn how important the support of management and other internal resources is for success with TWI.